

**Snell & Wilmer**LLP  
LAW OFFICES

One Arizona Center  
400 East Van Buren  
Phoenix, Arizona 85004-2202  
(602) 382-6000  
Fax: (602) 382-6070  
www.swlaw.com

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**FACSIMILE TRANSMISSION**

DATE: January 20, 2005

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Name	Fax Number	Phone Number
Examiner J. P. Ouellette U.S. Patent and Trademark Office	703-872-9306	

FROM: David Caplan

PHONE: 602-382-6284

Serial No.: 09/662,463

Applicants: Charles Peteruccelli et al.

RE: Confirmation No.: 3649

MESSAGE:

Please see attached response to October 20, 2004  
Office Action.

ORIGINAL DOCUMENT: Will not be sent

NUMBER OF PAGES (Including Cover):

11 NG

CONFIRMATION NO.:

CLIENT MATTER NO.: 60655.7600

PLEASE RETURN TO: Suzie M. 16s07

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**CERTIFICATE OF TRANSMISSION/MAILING PURSUANT TO 37 C.F.R. §1.8**

I hereby certify that this Reply is being facsimile transmitted to the United States Patent and Trademark Office at (703) 872-9306, Attention: Examiner J.P. Ouellette:

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Date: 20-January-2005

By:  JAN 20 2005

**IN THE UNITED STATES PATENT AND  
TRADEMARK OFFICE**

**UTILITY PATENT**

Applicants: Charles Petruccelli et al.

Attorney Docket No.: 60655.7600

Serial No.: 09/662,463

Group Art Unit: 3629

Filed: September 15, 2000

Examiner: J. P. Ouellette

Title: **SYSTEMS, METHODS AND  
COMPUTER PROGRAM  
PRODUCTS FOR RECEIVING AND  
RESPONDING TO CUSTOMER  
REQUESTS FOR TRAVEL  
RELATED INFORMATION**

Confirmation No.: 3649

**REPLY under 37 C.F.R. § 1.111**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Commissioner:

In reply to the Office Action dated October 20, 2004, please amend the above-identified application as follows and consider the Amendments and Remarks beginning on the following page.

**AMENDMENTS**

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.